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From: Michele Rankin

Sent: Tuesday, August 19, 2008 4:31 PM

To: Front Desk

Subject: A note of thanks

I am writing to express a sincere thank - you from our family .

Over the weekend , we travelled from Edmonton to BC with our daughter for a soccer tournament . After making our travel arrangements , we were scheduled to fly home on the evening of August 18 . In a rather unfortunate bit of scheduling , we were then advised that our daughter had been scheduled for a piano exam the early on the morning after our return flight to Edmonton . Understandably , she was anxious about having to do the exam after a weekend without any piano practice .

Desperate to find her a chance to practice , we were fortunate enough to be referred to your Centre . We were absolutely delighted to learn that we could sign - up to use the piano . So she was able to practice for a couple of hours and was immensely relieved !

I just wanted to express our gratitude . Firstly - for your generosity in making the instrument available for use - what a great idea ! , what a wonderful policy ! Secondly - thanks to the person who manned your administration desk , (sorry , didn't get a name) for her friendliness and assistance .

On behalf of our family - thank you very much .

Yours Sincerely ,
Michele Kelly - Rankin